

Terms and Conditions of Holiday Home rental at Glendale holiday cottages

Please note the following terms and conditions apply for rental of our holiday cottages:

1. A booking deposit of €100 per cottage per week is required to reserve accommodation. The balance of rental is payable 6 weeks before arrival. Confirmation of booking will be issued on receipt of deposit.

2. Notice of cancellation must be in writing/email. The following charges will then apply:-

Over 8 weeks before date of arrival Booking Deposit

8 - 4 weeks before date of arrival 50%

4 - 2 weeks before date of arrival 75%

Less than 2 weeks 100%

It is strongly advised that clients take out holiday insurance to cover the possibility of cancellation charges.

3. Electricity and oil used for heating and light is an extra charge payable by the client before departure. The charge is based on the individual meter reading and it the cost per unit will be given at the outset.

4. The cottage must be left as it is found and the cost of repairs to or the replacement of property will be the responsibility of the client.

5. A security deposit of €50 per week of rental must be given on arrival. This will be returned provided we are satisfied that the terms and conditions of rental have been complied with. Clients are expected to leave the cottage clean and tidy otherwise a charge of €20 will be made.

6. Rental of cottage may be terminated with no refund at the discretion of the Owner if clients/occupiers behave in a disruptive manner, cause a nuisance or disturbance, cause damage to the property or in any other circumstance deemed reasonable by us.

7. On the expiry or termination of rental we may remove all belongings of the client/occupiers of the cottage left in the cottage and store or otherwise deal with the same as deemed appropriate. Notwithstanding the aforesaid the sole risk in respect of such belongings shall at all times remain with the client/occupiers.

8. Possession of cottage must be taken between 16.00hrs and 18.00hrs and the cottage vacated by 10.00am on day of departure. It is recommended that clients telephone us 24 hours in advance to confirm exact time of arrival.

9. We are not responsible for any loss of valuables or property left in the cottage during the stay

or on departure.

10. We may at all reasonable times visit the cottage.

11. The number of persons stated on the reservation form may not be exceeded in any circumstance.

12. Dogs are not allowed in the cottage except with the express permission from us.

13. In the event of a complaint this must be made known to us immediately so that the complaint can be satisfactorily dealt with at the time.

15. In the event that a client has a special requirement relating to a booking, this must be specified in writing to us at the time of booking. Notwithstanding this we do not guarantee such requirement will be facilitated.